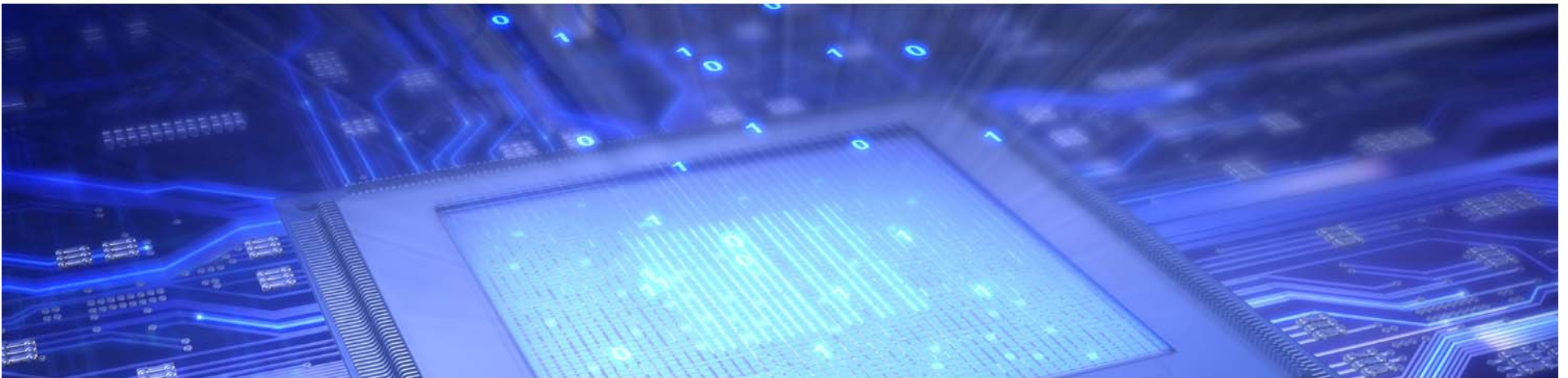


**We Focus on Your IT  
So You Can Focus on Your Business**



**WHITE LABEL  
SOLUTIONS INC.**



# Our Solution - Overview

- Allows us to do better business with you and save you money
  - 24 x 7 Monitoring
  - Alerting
  - Reporting

# Our Enhanced Program

## Monitoring & Alerting

- Deep network monitoring
- Immediate alerting

## Asset Management

- Automated network scanning and asset discovery
- Asset inventory and warranty management

## Security Assurance

- Baseline security scanning to detect security holes
- Remote monitoring of antivirus and backup verification

## Preventative Maintenance

- Basic automated scripting to maintain asset health
- Comprehensive server health reports

## Reporting

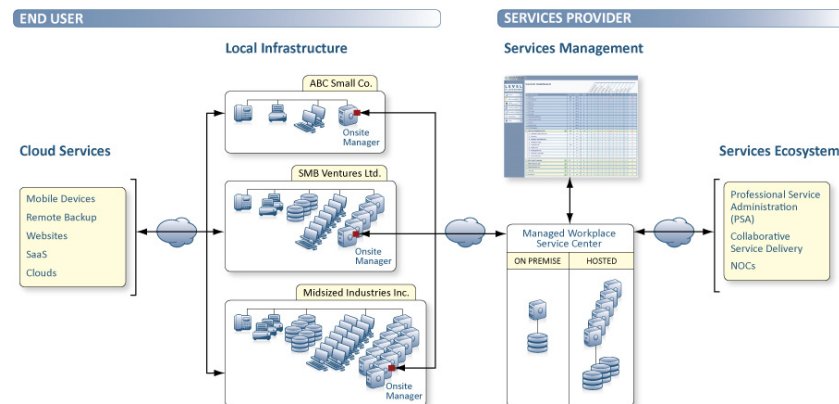
- Comprehensive automated reporting (scheduled daily, weekly, monthly, quarterly, on-demand)

## Quarterly Business Reviews

- Detailed needs assessment
- Setting objectives and planning for improvement

# Agentless Architecture

- Agentless architecture removes the risk of disrupting the production environment as no software is added to the devices within the environment.
- Facilitates ease of integration.
- This is used to monitor more than just servers and network devices; you can monitor workstations and devices such as ip printers, wireless AP's & VoIP phones. It will allow you to support virtualization tools ( citrix, vmware,) as well as hosted applications such as Microsoft BPOS and Grouspark (hosted exchange).





# 24x7 Monitoring, Alerting and Reporting



- 24 x 7 x 365 monitoring of your entire environment
- Immediate alerting when issues arise
- Long-term trend analysis and best practices solutions
- Best Engineer for the IT challenge
- Detailed monthly reporting

# 24x7 Monitoring, Alerting and Reporting



## Benefits to You:

- 24 x 7 Monitoring and Alerting
  - ✓ Issues will be identified much faster and addressed proactively.
  - ✓ With rapid resolution and problem prevention, we will substantially reduce the costs associated with downtime (lost productivity, lost opportunities and service costs)
- Monthly Reporting
  - ✓ You'll know *exactly* what's going on in your network
  - ✓ You'll know about pending problems and be able to plan accordingly

# 24 x 7 Monitoring

- Network and device availability
- Alerts and pre-failure indicators
- Immediate alerting and monthly reporting

## Centralized web-based dashboard



## Alerts

## Server Health Report



## Website Monitoring

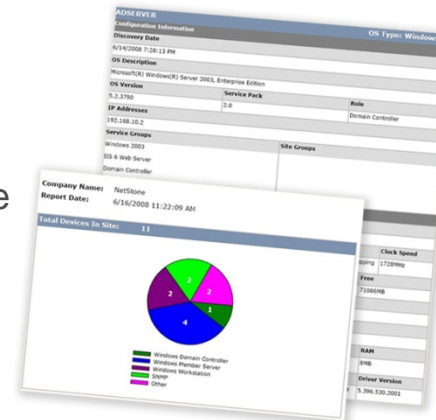
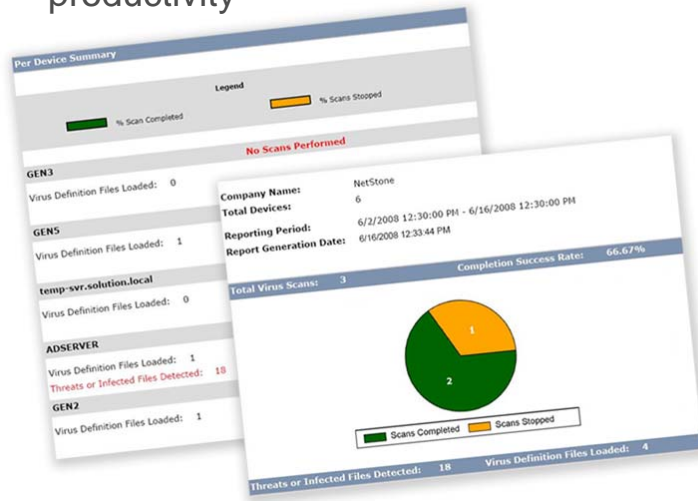
Status	Website	Response Time	Search Result	Last Updated
Success	Corporate Web Site	31 msec	Not Executed	7/11/2008 10:28:04 AM
Success	Corporate Extranet	16 msec	Not Executed	7/11/2008 10:28:04 AM
Success	CRM-SalesForce.com	344 msec	Not Executed	7/11/2008 10:28:05 AM
Success	Corporate Outlook Web Access	94 msec	Successful	7/11/2008 10:24:29 AM
Success	WebService	0 msec	Successful	7/11/2008 10:28:05 AM

## Website Monitoring

# Initial Network Assessment

## Site Hardware Summary Report

- Complete overview of your network and its diversity of equipment
- Easy identification of obsolete hardware that decreases employee productivity



## Site Security Report

- Comprehensive summary of all security patches applied
- Complete summary of all MBSA scans performed
- Summary of work required to improve site security

## Site Performance Report

- Identifies most heavily-stressed devices at a site
- Highlights devices that may require immediate review





# Detailed Network Scans

## Scans are run on a predefined schedule

- Automatic discovery of new assets
- Scans can include **anything with an IP address**, including:
  - Desktops
  - Laptops
  - Servers
  - Network devices such as routers and switches
  - Network-attached devices such as printers, fax, scanners, VoIP phones
  - Websites (internal and external)
  - Virtual, cloud and SaaS resources

The screenshot displays a network scan report for a device named 'ADSERVER'. The report includes a summary section at the top with fields for Company Name, Total New Devices, Reporting Period, and Report Generation Date. Below this is a table for 'New Windows Devices' showing details for 'ADSERVER', including OS Description, OS Version, Service Pack, Role, Model, Discovery Date, and Site Groups. A detailed view of the device shows its product information (Microsoft Windows Server 2003, Enterprise Edition) and a list of installed software, including GDR 2004 for SQL Server, HP Array Configuration Utility, HP Array Diagnostic Utility, HP Insight Management Agents, and HP Lights-Out Online Configuration Utility. A patch history section is also visible, listing patches like KB889101, KB914961, KB921503, and KB924667.

Company Name:	NetStone
Total New Devices:	11
Reporting Period:	6/2/2008 11:20:00 AM - 6/16/2008 11:20:00 AM
Report Generation Date:	6/16/2008 11:23:47 AM

New Windows Devices: 7		
ADSERVER		
OS Description		
Microsoft(R) Windows(R) Server 2003, Enterprise Edition		
OS Version	Service Pack	Role
5.2.3790	2.0	Domain Controller
Manufacturer		
Model		
AWRDCAPI		
Discovery Date		
6/14/2008 7:28:13 PM		
Site Groups		

Product: Microsoft(R) Windows(R) Server 2003, Enterprise Edition	
Version:	5.2.3790
Service Pack:	2.0
Serial Number:	69713-640-356761-45264
Installed Software	
Software Name	
GDR 2004 for SQL Server Database Services 2005 ENU (KB934456)	
GDR 2004 for SQL Server Tools and Workstation Components 2005 ENU (KB934458)	
HP Array Configuration Utility	
HP Array Configuration Utility CLT	
HP Array Diagnostic Utility	
HP Insight Management Agents	
HP Lights-Out Online Configuration Utility	
Patch History	
Patch	
JDNH0gationAPts	
KB889101	
KB914961	
KB921503	
KB924667-x2	

# Monitoring All Your Assets

- Standardized monitoring of your entire network
- 24 x 7 alerting based on what is important for you and your business

Status	Device Name/Alias	IP Address	Description	Up/On (hrs.)	Alerts
Up	(All)	(All)	(All)	47.6	✓
Up	partner3	10.0.0.166	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	94.7	✓
Up	mslaughter-dt.lpi.local	10.0.0.51	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	24.1	✓
Up	connect	10.0.0.82	Microsoft(R) Windows(R) Server 2003, Web Edition	19.8	✓
Up	jbartley-dt	10.0.0.70	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	94.9	✓
Up	apohran.lpi.local	10.0.0.90	Microsoft Windows XP Professional	264.6	✓
Up	lpi-gkoh-dt.lpi.local	10.0.0.118	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	383.5	✓
Up	lpi-192.8.40	10.192.8.40	Microsoft Windows XP Professional	47.8	✓
Up	AMT2DEV	10.0.0.194	Microsoft Windows XP Professional	1.5	✓
Up	ksquires-dt.lpi.local	10.0.0.9	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	265.0	✓
Up	raluca-dt.lpi.local	10.0.0.119	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	17.2	✓
Up	dxu-dt.lpi.local	10.0.0.96	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	167.1	✓
Up	mkirby-dt.lpi.local	10.0.0.96	Microsoft Windows 2000 Advanced Server	266.7	✓
Up	pingdev2k.pli.local	10.0.0.120	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	1.1	✓
Up	Daves box	10.0.0.22	Microsoft Windows XP Professional	72.9	✓
Up	Ziad's Workstation	10.0.0.130	Microsoft® Windows Server® 2008 Standard	97.0	✓
Up	win2k8-dt-stremb.lpi.local	10.0.0.20	Microsoft Windows XP Professional	2.8	✓
Up	jdunlop-dt.lpi.local	10.0.0.45	Microsoft Windows XP Professional	190.4	✓
Up	Greg_dev_box	10.0.0.180	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	1.1	✓
Up	qc-sql.qc.local	10.0.0.11	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	2.8	✓
Up	carolynn-dt.lpi.local	10.0.0.160	Microsoft Windows XP Professional	1.1	✓
Up	nchipilova-dt.lpi.local	10.0.0.160	Microsoft Windows XP Professional	1.1	✓

### Alert Schedule

Add/Edit Alert Rule Schedule

☒ Enable Alert Schedule

Schedule:

☒ Always

☐ Specific Interval

From: Jul 15 2008 To: Jul 15 2008

Time Intervals:	ON - Alert On/Off			E/P - Email/Pager			TT - Trouble Ticket		
	1 a.m.	7 a.m.	1 p.m.	1 a.m.	7 a.m.	1 p.m.	1 a.m.	7 a.m.	1 p.m.
Monday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tuesday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wednesday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Thursday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Friday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Saturday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sunday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Alert Schedule Subject Name

600ENO.lpi.local (First Financial Inc)

Disable Edit Delete

# Asset Tracking and Reporting



- Initial network assessment
- Asset inventory management
- Detailed network scans
- Warranty and end-of-life tracking



# Asset Tracking and Reporting



## Benefits to You:

- Asset Inventory Management
  - ✓ Accurate, up-to-date, effortless asset and warranty tracking for insurance or taxation purposes
  - ✓ Protect your network from illegal or unauthorized software
  - ✓ Identify out-of-date or unsupported, inefficient hardware
- Warranty and End-of-Life Asset Tracking
  - ✓ Reduce costs with more effective lifecycle tracking
  - ✓ Never pay for maintenance twice!



# Asset Inventory Management

## Hardware Assets

- Detailed hardware inventory
- Warranty tracking
- Comprehensive monthly reporting

Company Name: NetScout  
Reporting Period: 6/2/2008 11:35:00 AM - 6/16/2008 11:35:00 AM  
Report Generation Date: 6/16/2008 11:35:32 AM

Operating System Inventory	Count
Operating System	5
Microsoft Windows XP Professional	7
Microsoft Windows Server 2003, Enterprise Edition	
<b>Total</b>	<b>Count</b>
Software Inventory	1
Application	1
ATI Display Driver	2
Intel(R) Network Connections 12.4.38.0	3
Intel(R) PRO Network Connections 12.2.41.0	3
LiveUpdate 3.0 (Symantec Corporation)	3
LiveUpdate 3.2 (Symantec Corporation)	1
Managed Workplace Orate Manager	1
Managed Workplace Service Center	2
Marvell Storage Driver	1
Microsoft .NET Framework 3.0	6
Microsoft .NET Framework 3.5	1
Microsoft Baseline Security Analyzer 2.0.1	1
Microsoft Internationalized Domain Names Migration APIs	6
Microsoft Kernel-Mode Driver Frameworks Feature Pack 1.5	1
Microsoft Kernel-Mode Driver Frameworks Support Download APIs	1
Microsoft Office 2003 web Components	3
Microsoft Office Viewer Redistributable 2003	1
Microsoft SQL Server 2005	1
Microsoft SQL Server 2005 Backward compatibility	

Company Name: NetScout  
Reporting Period: 6/2/2008 11:35:00 AM - 6/16/2008 11:35:00 AM  
Report Generation Date: 6/16/2008 11:35:32 AM

Operating System Inventory	Count
Operating System	5
Microsoft Windows XP Professional	7
Microsoft Windows Server 2003, Enterprise Edition	
<b>Total</b>	<b>Count</b>
Software Inventory	1
Application	1
ATI Display Driver	2
Intel(R) Network Connections 12.4.38.0	3
Intel(R) PRO Network Connections 12.2.41.0	3
LiveUpdate 3.0 (Symantec Corporation)	3
LiveUpdate 3.2 (Symantec Corporation)	1
Managed Workplace Orate Manager	1
Managed Workplace Service Center	2
Marvell Storage Driver	1
Microsoft .NET Framework 3.0	6
Microsoft .NET Framework 3.5	1
Microsoft Baseline Security Analyzer 2.0.1	1
Microsoft Internationalized Domain Names Migration APIs	6
Microsoft Kernel-Mode Driver Frameworks Feature Pack 1.5	1
Microsoft Kernel-Mode Driver Frameworks Support Download APIs	1
Microsoft Office 2003 web Components	3
Microsoft Office Viewer Redistributable 2003	1
Microsoft SQL Server 2005	1
Microsoft SQL Server 2005 Backward compatibility	

## Software Assets

- Complete list of all software patches applied to each system
- Software detection to identify all unauthorized software installs
- Detailed inventory of all systems

Devices: 62 (100%)

Device	IP Address	OS	Software	Version	Installed	Uninstalled
Device 1	192.168.1.1	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 2	192.168.1.2	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 3	192.168.1.3	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 4	192.168.1.4	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 5	192.168.1.5	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 6	192.168.1.6	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 7	192.168.1.7	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 8	192.168.1.8	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 9	192.168.1.9	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 10	192.168.1.10	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 11	192.168.1.11	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 12	192.168.1.12	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 13	192.168.1.13	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 14	192.168.1.14	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 15	192.168.1.15	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 16	192.168.1.16	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 17	192.168.1.17	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 18	192.168.1.18	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 19	192.168.1.19	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 20	192.168.1.20	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 21	192.168.1.21	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 22	192.168.1.22	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 23	192.168.1.23	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 24	192.168.1.24	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 25	192.168.1.25	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 26	192.168.1.26	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 27	192.168.1.27	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 28	192.168.1.28	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 29	192.168.1.29	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 30	192.168.1.30	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 31	192.168.1.31	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 32	192.168.1.32	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 33	192.168.1.33	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 34	192.168.1.34	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 35	192.168.1.35	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 36	192.168.1.36	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 37	192.168.1.37	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 38	192.168.1.38	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 39	192.168.1.39	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 40	192.168.1.40	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 41	192.168.1.41	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 42	192.168.1.42	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 43	192.168.1.43	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 44	192.168.1.44	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 45	192.168.1.45	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 46	192.168.1.46	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 47	192.168.1.47	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 48	192.168.1.48	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 49	192.168.1.49	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 50	192.168.1.50	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 51	192.168.1.51	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 52	192.168.1.52	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 53	192.168.1.53	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 54	192.168.1.54	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 55	192.168.1.55	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 56	192.168.1.56	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 57	192.168.1.57	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 58	192.168.1.58	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 59	192.168.1.59	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 60	192.168.1.60	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 61	192.168.1.61	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	
Device 62	192.168.1.62	Windows XP Professional	Microsoft Windows XP Professional	2600.5512	✓	

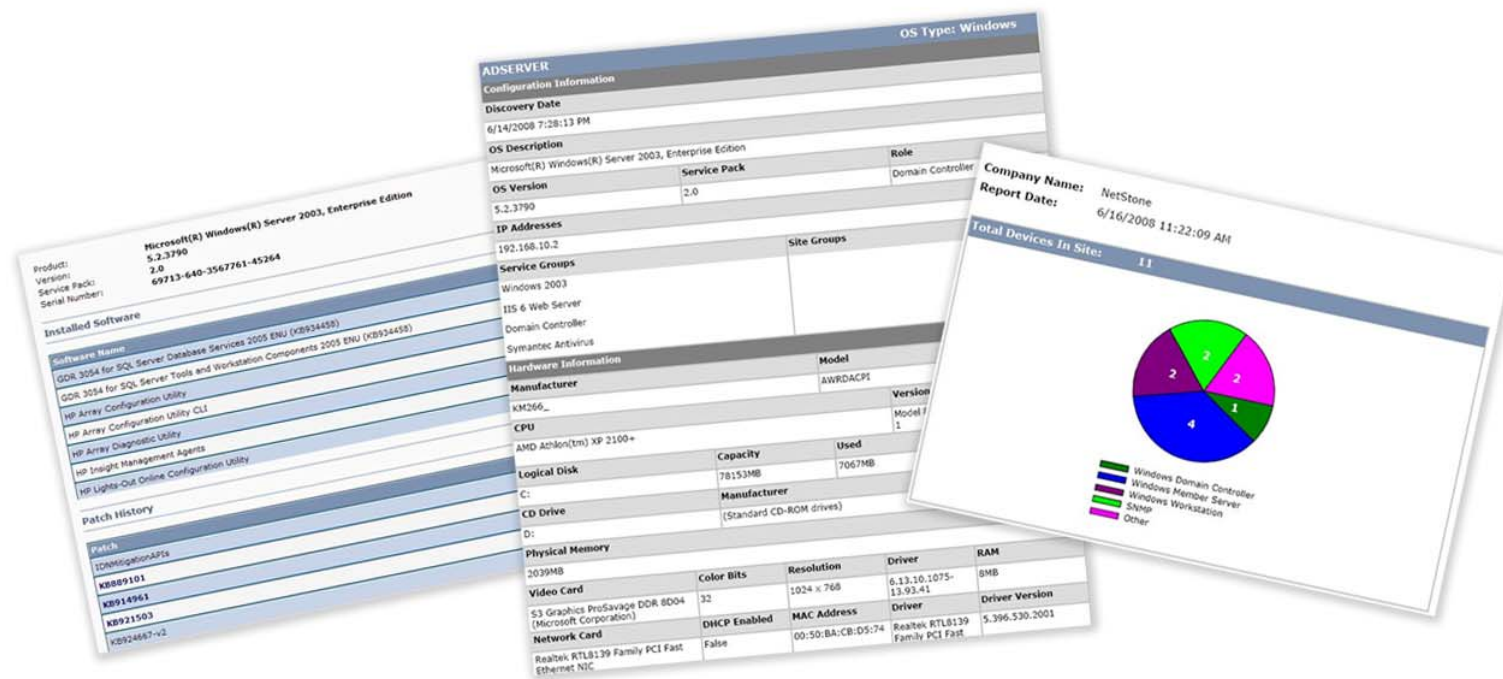
## Sub-standard Configurations

- Baseline Report identifies configurations that require updates
- Asset scans identify under-performing and under-utilized devices

# Warranty Tracking

**Asset Inventory Reports** - disaster recovery of mission-critical information

**Device Attributes Report** - up-to-date device warranty information



**We'll make sure you don't pay twice for hardware maintenance!**

# Security Monitoring



- Protecting your investment
- Protecting your reputation
- Ensuring compliance with legislated security regulations:
  - Sarbanes Oxley (Sarbox)
  - Gramm Leach Billey (GLBA) and/or Basel II
  - Payment Card Industry Data Security Standard (PCI DSS)
  - Health Information Portability & Accountability Act (HIPAA)
  - ...everything that is relevant to your industry

# Security Monitoring



## Benefits to You:

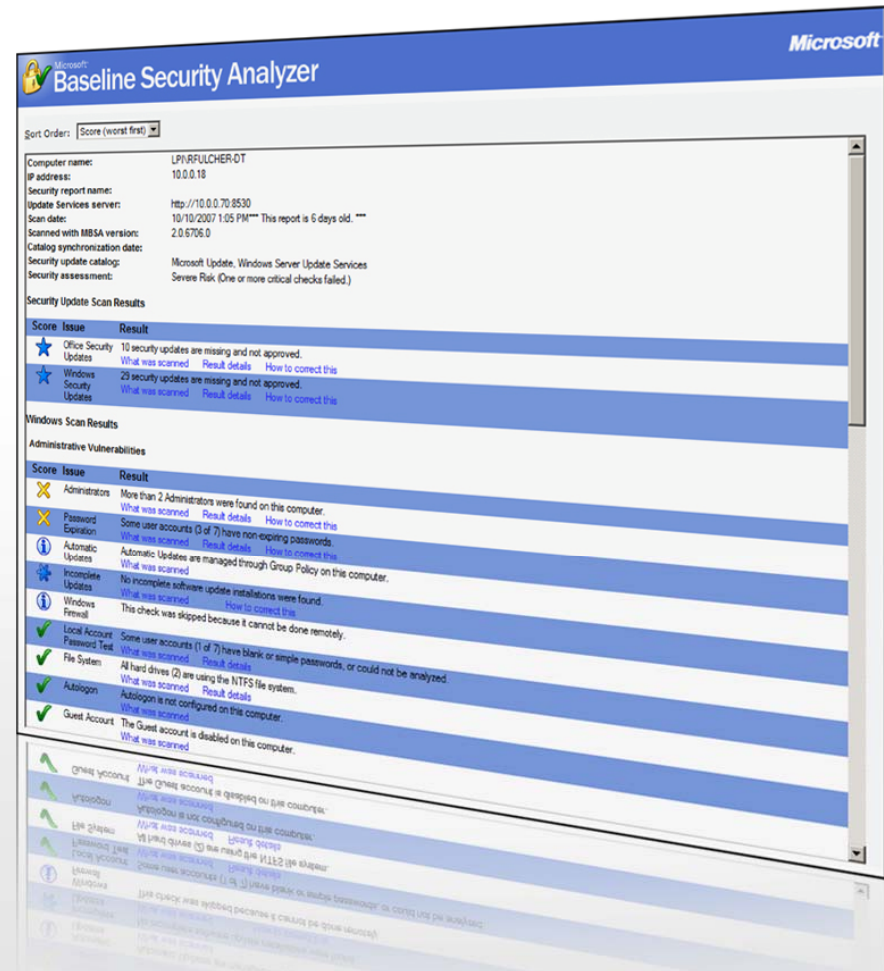
- Protect Your Assets
  - ✓ Reduce the costs of downtime that can result from virus attack or security breaches.
  - ✓ Protect client data and your reputation.
- Protecting Your Business
  - ✓ Achieve compliance to legislated regulations that apply to your business.
  - ✓ Increase customer confidence that their data is secure.



# Security

## Reduced Risk

- Baseline security scanning to detect security holes
- Continuous monitoring for viruses, worms, spam ware and other malware
- Automated verification of data back up completion
- Identification of any failed back ups



# Compliance

- Controlled environment
- Physical security
- Disaster management
- Availability
- Information security
- Network security
- Network health visibility

**Reports: Patch Status, Hardware Summary, Device Security, Website Monitoring, Windows Server Health**





# Preventative Maintenance

- Saving you money and improving productivity
- Extend the longevity of your systems
- Enhance employee productivity
- Reduce wait times



# Preventative Maintenance

## Benefits to You:

- Most problems are solved before you even know they are happening
- Lengthen asset life-cycle
- Reduce the costs of downtime and emergency repairs
- Increase productivity



# Preventative Maintenance

Settings are automated OR run on a predefined schedule

## Shut down of workstations

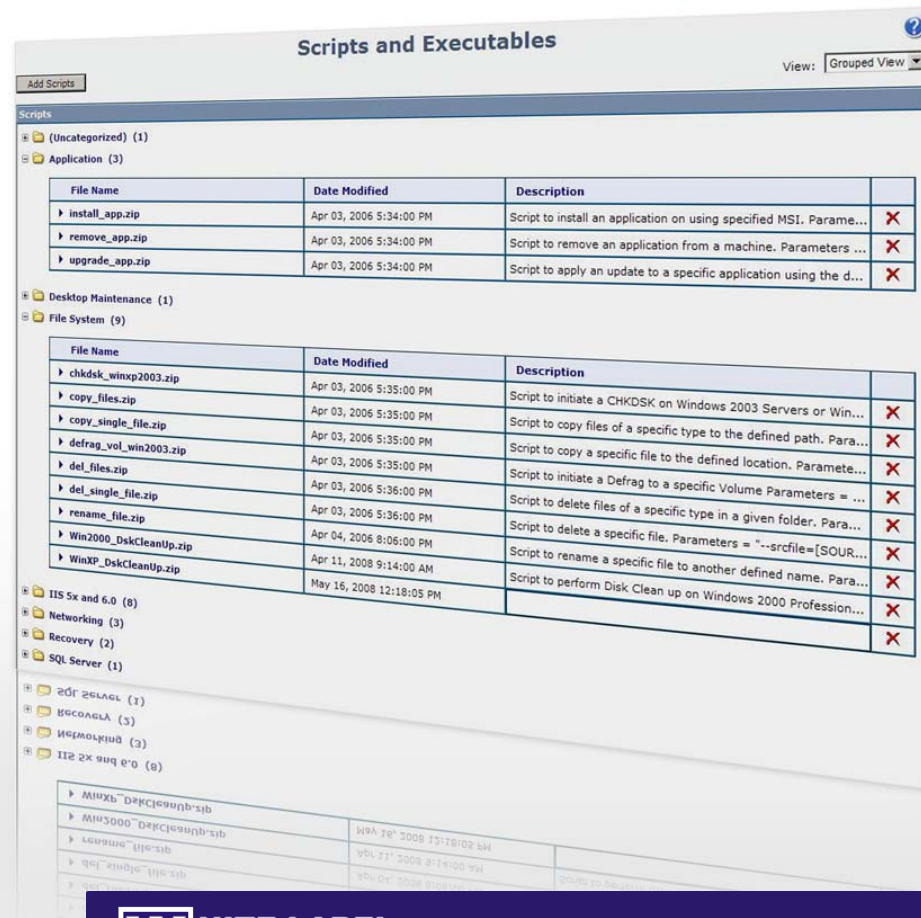
- Save power costs and reduce greenhouse gases

## Clean-up of temporary files

- Deletes all files in temporary directories

## Remotely run scandisk

- Provides security assurance



# Monthly Reviews

Monthly reviews will help you to understand where, when and how to best invest your IT budget—and control costs.

## Executive Summary

Provides an overview of entire site status

## Website Monitoring

Up-to-date information on website reliability

## Patch Status

Summarizes security patches that were applied for targeted devices

## Server Health

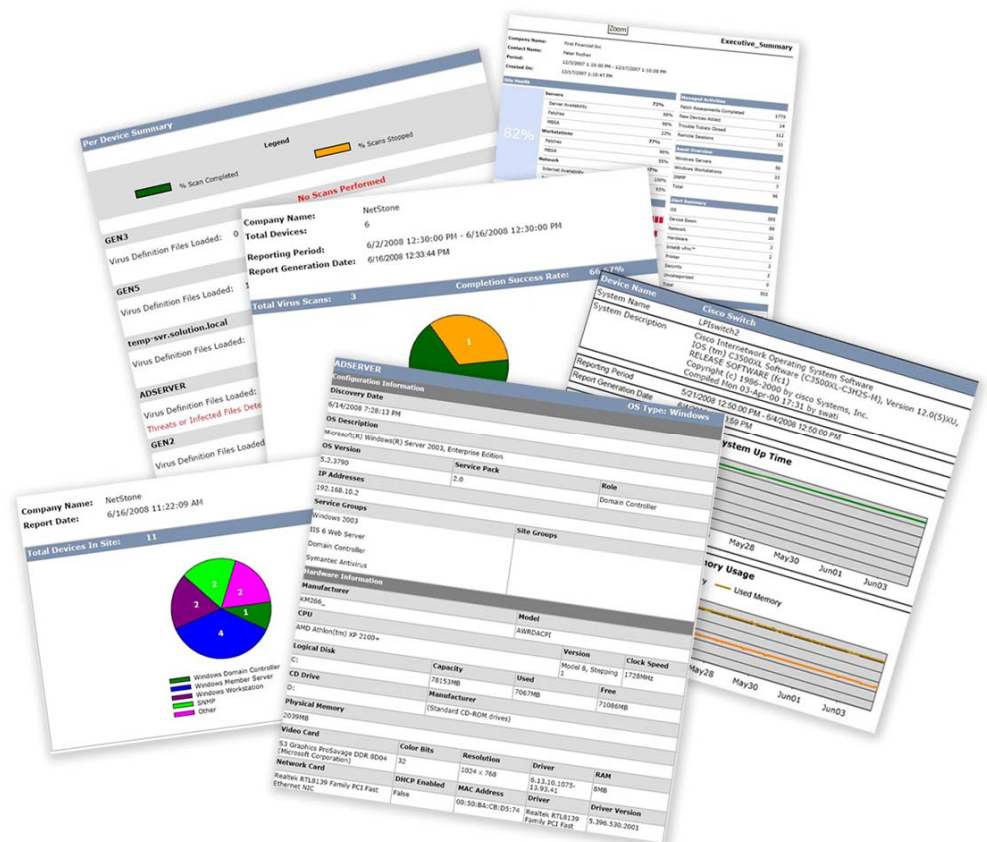
Establishes performance baselines and identifies areas of improvement

## Site Performance

Identifies the top most-stressed devices by memory usage and CPU

## Work Completed

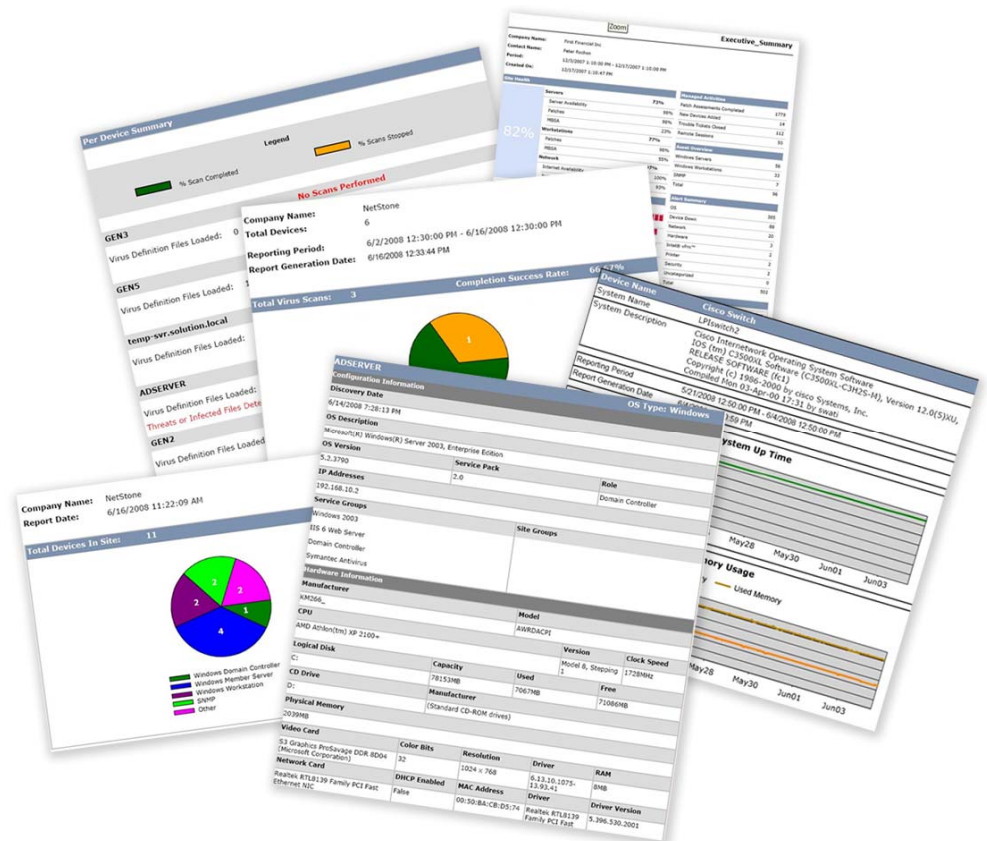
Summarizes information on cleared alerts, completed tickets, and scripts run



# Quarterly Business Reviews

A pre-scheduled meeting every 90 days to review work and services, and to identify any areas of your IT infrastructure that are of concern.

1. Detailed review to refine our understanding of your needs and pain points
2. Review all reports and business processes tied to IT
3. Set objectives for the next quarter and start planning
4. Agree on ways to optimize your current IT investments and ways in which you can reduce costs



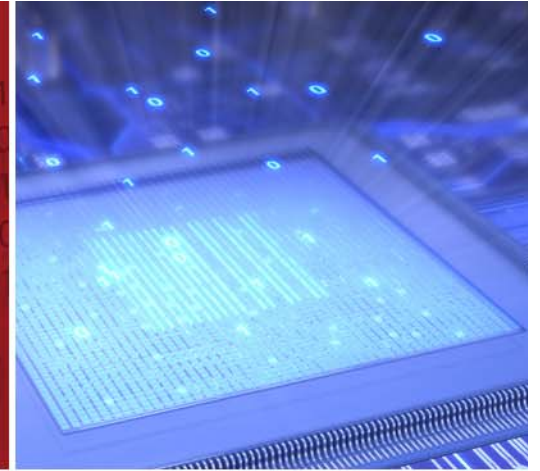


# Overview – Benefits and Value

FEATURE	BENEFIT	VALUE
<b>Monitoring &amp; Alerting</b>	<ul style="list-style-type: none"><li>• Issues will be identified much faster and can be addressed proactively</li></ul>	<ul style="list-style-type: none"><li>• Reduce costs of downtime (productivity, opportunity &amp; service costs)</li></ul>
<b>Asset Management</b>	<ul style="list-style-type: none"><li>• Accurate, up-to-date, effortless asset and warranty tracking for insurance or taxation purposes</li></ul>	<ul style="list-style-type: none"><li>• Reduce costs with better lifecycle management</li></ul>
<b>Security Assurance</b>	<ul style="list-style-type: none"><li>• Protect your assets and data</li><li>• Achieve regulatory compliance</li></ul>	<ul style="list-style-type: none"><li>• Reduce costs of downtime</li><li>• Increase customer confidence</li></ul>
<b>Preventative Maintenance</b>	<ul style="list-style-type: none"><li>• Lengthen asset life-cycle</li><li>• Increase productivity</li></ul>	<ul style="list-style-type: none"><li>• Reduce costs of downtime and repairs</li></ul>
<b>Reporting</b>	<ul style="list-style-type: none"><li>• Know exactly what's going on with your network</li><li>• Identify pending issues</li></ul>	<ul style="list-style-type: none"><li>• Optimize every dollar you spend on IT - based on accurate data</li></ul>
<b>Quarterly Business Reviews</b>	<ul style="list-style-type: none"><li>• An opportunity to prioritize projects and plan budget</li></ul>	<ul style="list-style-type: none"><li>• Accurate budget forecasting</li></ul>



# You Win with White Label Solutions



- ✓ Reduce your IT costs
- ✓ Reduce your unexpected downtime (and the costs associated with it)
- ✓ Extend the life of your assets
- ✓ Improve your system security
- ✓ Plan, budget, and track more accurately
- ✓ Be empowered to make *proactive* instead of *reactive* choices